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StarLink™ SLE-MAXA & SLE-MAXV Residential / Commercial Series Sole Path Alarm Communicators INSTALLATION INSTRUCTIONS

WI2463.bLF 5/22



INTRODUCTION

The StarLink™ Residential Fire and Commercial/Residential Burglary alarm capture communicators are fully supervised, wireless digital two-way subscriber units supported by an extensive nationwide wireless network. The **SLE-MAXV** operates on the Verizon network, the **SLE-MAXA** on the AT&T network and both models utilize CAT-M1 technology. All models are compatible with most 12VDC alarm control panels (always adhere to the documentation provided by the control panel manufacturer). All can function as a backup to existing telephone lines, or as sole path primary communicators. In backup mode, all units will automatically switch the communication channel from the telephone line to the network when telephone line trouble is detected. For Commercial installations, mount the unit to a single-, dual-, or three-gang electrical box and route the wires through the back knockout(s), or as specified by local codes. **See WI2140 (available on the NOC) for programming information.**

The SLE-MAX Series communicators use proprietary data-capture technology that captures the alarm report from the

control panel and transmits the alarm signals to the SLE Control Center; the alarm signals are then forwarded to ANY central station via Contact ID or 4/2 via DACT from the NOC or to the Napco Virtual IP Central Station Receiver (NCSR), or Sur-Gard System II, Sur-Gard System V, Bosch D6100IPV6 or Bosch D6600 Receiver (with ITS-D6686 Ethernet Adapter) via TCP/IP using standard line security. The SLE Control Center reports a trouble signal in the event that the network does not receive the expected supervision signal from the wireless communicator. In addition, all models are powered directly from the control panel.

The **SLE-MAXA** and **SLE-MAXV** Series of Communicators are provided with two antennas. Only one antenna is active at a time, and should the communicator have a loss of adequate signal strength, the communicator will connect to the tower via the other antenna. If neither antenna can connect to the tower within 200 seconds, a trouble output will be activated. If using an external antenna such as from the NAPCO StarLink SLE-ANTEXTXXX Series of Extended Antenna Kits, connect it to the left antenna connector.

For Commercial Burglary installations, under the armed condition, any loss of communication must be treated as a Burglary Alarm at the Central Station.

Note: UL Certified for UL 1076 APOU Proprietary Alarm Systems and UL 365 APAAW Police Connect when reporting to a UL Certified Central Station Receiver Certified for UL 1076 APOU Proprietary Alarm Systems or UL 365 APAAW Police Connect, respectively. For TCP/IP only Bosch D6600 or D6100IPV6 for UL1076 and UL365 applications. For the Napco Virtual IP Central Station Receiver (NCSR), UL 1076 -Standard for Proprietary Burglar Alarm Units and Systems and UL 1610 -Central-Station Burglar-Alarm Units.

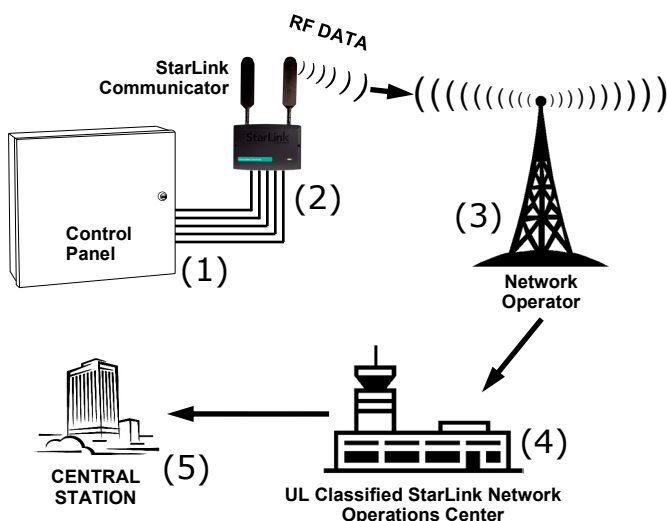
The following Verizon (**MAXV**) and AT&T (**MAXA**) models are available:

SLE-MAXV & SLE-MAXA: Commercial / Residential Burglary and Residential Fire alarm capture Communicator, SIM card included. Black plastic enclosure.

STARLINK REPORTING PATH

The diagram below shows the transmission path of a signal from the StarLink communicator to the central station.

1. **Signal from a Control Panel.**
2. **StarLink** communicator receives the signal transmission (from the TIP and RING wires); sends RF signal through the network operator.
3. **Network Operator**, part of the vendor system, a section of the cellular spectrum.
4. **SLE Control Center**, receives and routes data.
5. **Central Station.**



AGENCY LISTINGS

- UL 1610 Standard For Central-Station Burglar-Alarm Units
- UL 985 Standard For Household Fire Warning System Units
- UL 1023 Standard For Household Burglar-Alarm System Units
- UL 1076 APOU Proprietary Alarm Systems
- UL 365 APAAW Police Connect

MAXV models are AT&T and Verizon® Network Certified

ADDITIONAL COMPONENTS

In addition to the models listed above, the following sub-assemblies are available:

SLE-DLCBL - Download Cable, 6 feet

SLE-ANTEXT30 – Antenna kit* with 30 feet of LMR 300 cable.

SLE-ANTEXT50 - Antenna kit* with 50 feet of LMR 300 cable.

SLE-ANTEXT75 - Antenna kit* with 75 feet of LMR 400 cable.

SLE-ANTEXT100 - Antenna kit* with 100 feet of LMR 400 cable.

SLE-ANTEXT04 - Antenna kit * with 4 feet of LMR 300 cable. Ideal for installations that may require a few extras dBs of gain but running the external cable may not be practical.

SPECIFICATIONS

The following specifications apply to all StarLink communicator models unless otherwise stated:

Electrical Ratings (all models powered by the control panel)

- Input Voltage: 10-15VDC (power-limited output from UL Certified control panel)
- Input Current: 10V = 70mA, 12V-15V = 65mA

Electrical Ratings for the IN 1 Burg/Fire Input:

- Input Voltage: 9-15VDC
- Maximum Input Current: Up to 2mA from FACP NAC circuit

Electrical Ratings for IN 2 and IN 3:

- Maximum Loop Voltage: 15VDC
- Maximum Loop Current: 1.2mA
- End of Line Resistor (EOLR) Value: 10K (2 req'd)

Electrical Ratings for 3 PGM Outputs:

- Open Collector Outputs: Maximum Voltage 3V when active; 15V maximum when not active
- Maximum PGM Sink Current: 50mA (up to 15VDC), 25mA (15.1VDC - 25VDC)

Physical (W x H x D)

- Plastic Housing: 8 x 5⁻²⁹/₆₄ x 1½" (20.3 x 13.9 x 3.8cm)
- Mounting: Plastic housing includes three keyhole slots for triple gang boxes (see scale template on page 11)

Environmental

- Operating Temperature: 0°C - 49°C (32°F - 120°F)
- Humidity: Maximum 93% Non-Condensing
- Indoor / dry location use only

TERMINAL DESCRIPTIONS

Configure all inputs and outputs using the Management Center screen (located at www.napconoc.com). Located at

the bottom of the StarLink communicator PC board, the 17 terminals are described as follows:

TB1: PWR (+12V)

(Refer to section "STEP 4: APPLY POWER")

TB2: PWR GND (-)

(Refer to section "STEP 4: APPLY POWER")

TB3: PGM1 (-): Open collector output. PGM1 is normally on (active low). When it is triggered (for example, a trouble is detected) it becomes open collector/high. To have a zone dedicated to a StarLink communicator trouble, insert one side of the end of line resistor into this PGM1 terminal, and wire the other side of the resistor to the positive terminal of the zone.

TB4: PGM2 (-): Open collector output. This output is defaulted as "Fail to Communicate", and is normally open collector/high. When a report fails to communicate anywhere in the communications path, the output is active low.

TB5: PGM3 (-): Open collector output that goes active low when the dealer-defined option occurs; see the NAPCO NOC (www.NapcoNOC.com) to configure options for PGM activation.

TB6: IN 1: Smart Channel input. Active high input for wiring to the control panel bell output. When this input detects a steady input, it sends a burglary alarm; a pulsing temporal 3 high, it sends a Fire alarm; a pulsing temporal 4 (CO Alarm), a CO alarm is sent. When used, these conductors must be run in conduit (max 3 feet for Residential Fire).

TB7: IN 2: See **TB9**, below.

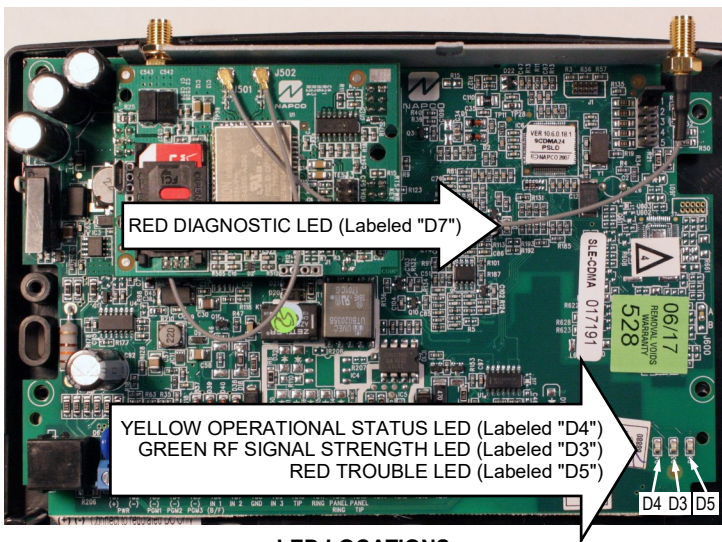
TB8: GND: Common ground terminal.

TB9: IN 3: Programmable input; see the NAPCO NOC (www.NapcoNOC.com) for program choices. Supervision requires 10K EOL resistor; also install a jumper into "X5" terminals 4 and/or 5 to control supervision for **IN3** and/or **IN2**, respectively.

TB10: TIP: See **TB11**, below.

TB11: RING: Terminals **TIP** and **RING:** When used for backup reporting, the house tip and ring telephone wires must be routed from the outside to these terminals. Under normal back up conditions, these terminals are internally wired to the **PANEL TIP** and **PANEL RING** terminals, allowing all transmissions to the central station to be monitored. These wires are monitored for voltage such that if voltage falls below 1.5V, a Telco Line Fault trouble is detected, and the StarLink communicator applies telephone line voltage to the control panel Tip and Ring DACT interconnect to the communicator allowing it to receive and transmit any alarms sent by the control panel.

*The above antenna kits include a high quality/low loss LMR 300 or 400 Coax Type N male to SMA male cable, mounting hardware and (optional use) SLE-ANTEXT-ISO Isolation Plate. Any external LTE 4G/5G cellular antenna is permitted by UL. Always follow the manufacturer's installation instructions. **Note:** Antennas are not Certified by UL.



LED LOCATIONS

TB12: PANEL RING: See wiring diagrams.

TB13: PANEL TIP: See wiring diagrams.

Note: TB14-TB17 no connections permitted by UL.

TB14: RTS (R): See TB17 below.

TB15: PANEL TX (B): See TB17 below.

TB16: PANEL RX (G): See TB17 below.

TB17: CTS (Y): No connections permitted.

LED DESCRIPTIONS

The PC board contains several LEDs, as follows:

GREEN RF SIGNAL STRENGTH LED

Labeled "D3", this LED is located at the lower right corner of the PC board.

Every 30 seconds, the StarLink receiver section turns on and listens to the cell tower. Depending on the signal strength detected, it will blink the Signal Strength LED from 1 to 5 times, providing a signal strength indicator that is updated constantly and is always displayed.

Green LED Operation

Signal strength (as received by the communicator) is displayed by this LED blinking 1 to 5 times at a constant rate (with a short delay between blink cycles). Acceptable power level is greater than or equal to 2 blinks.

YELLOW OPERATIONAL STATUS LED

Labeled "D4", this LED is located at the bottom right of the PC board. Operation is as follows:

Normal Standby Condition:

- **Blinks on momentarily every 10 seconds:** Unit is in standby waiting for an alarm to report.

Processing Alarm Conditions:

- When processing an alarm, this LED will blink variably during each part of the process (dialing, handshaking, data transmission, etc.).

RED TROUBLE LED

Labeled "D5", this LED is located at the bottom right of

the PC board. Operation is as follows:

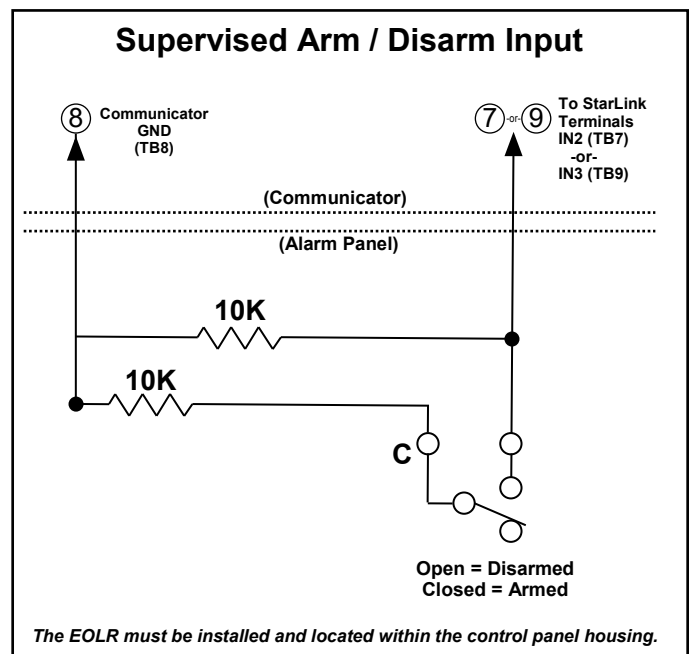
- **1 Blink:** Low Aux Power input voltage
- **2 Blinks:** Check Input Power
- **3 Blinks:** Alarm report Failed to Communicate (will restore only when the communicator path is restored)
- **4 Blinks:** RF trouble (antenna connection or cellular registration)
- **5 Blinks:** Communicator poll or check-in failure. For the trouble to clear, unit requires that the previously active path must restore
- **6 Blinks:** Unit disabled (reporting or control panel downloading not allowed). Power cycle the unit and if it does not clear, then call for Technical assistance
- **7 Blinks:** Unit was shut down and has no functionality; requires a restart (full power down and full power up sequence) to restore operation
- **8 Blinks:** Line Cut; check Telco and input wiring

RED DIAGNOSTIC LED

Labeled "D7", this LED is located in the middle of the PC board. One blink indicates a weak or non-existent signal from the network (green LED is off). If this red LED is blinking in any other manner, please contact technical support.

SUPPLYING POWER

Control panels can provide power through their Auxiliary Power terminals if the available standby current is reduced by 71mA. When there is insufficient standby current due to the application (such as when 24-hour standby time is required for Fire or CO), the SLE-ULPS-R Charger Module accessory must be used to charge an additional battery and to supply the standby current for the StarLink communicator. See WI2131.



JUMPER DESCRIPTIONS

Jumper block labeled "X5"; from top to bottom, as detailed in the accompanying "Jumper Block "X5" Options" table. **Note:** Contact ID is always available in response to a Contact ID handshake.

The StarLink SLE-MAX Series communicators are compatible with any UL Certified alarm control unit DACT communicating contact ID or any 4+2 pulse format (4/2 Pulse Dialing formats such as Ademco Slow, Radionics Slow, Silent Knight Fast, Radionics Fast and Universal High Speed, with 10pps, 20pps, and 40pps with and without checksum, either 1400Hz or 2300Hz handshake / kiss-off).

The StarLink SLE-MAX Series communicators and NOC are compatible with the UL Certified Ademco model 685 with model 685-8 line card DACR or any UL Certified compatible DACR with any 4+2 pulse or contact ID format which is specified in the Installation Instructions for the interconnected DACT / Alarm Control Unit.

Refer to WI2140 for selecting the required handshake / kiss-off frequency in the NOC (www.NapcoNOC.com) setup screens (as required by the control panel).

PRIMARY AND BACK-UP REPORTING

The StarLink communicator can function as a primary wireless communicator, in cases where there are no telephone lines present, when connected directly to the control panel Telco terminals. For primary reporting, do NOT install jumper 3 in terminal block "X5". The StarLink communicator can also function as a backup to the existing telephone lines (install jumper 3 in terminal block "X5"). When used as a backup communicator and when it senses telephone line trouble, the StarLink communicator automatically switches the communication channel from the telephone line to the network.

NETWORK COVERAGE

The StarLink communicator constantly supervises the network coverage. When the StarLink communicator is configured for primary reporting, and the StarLink communicator detects a loss in network coverage, the StarLink communicator must be configured to prompt the control panel to announce a Telco Line Cut failure trouble using the Management Center screen (located at www.napconoc.com). **Note:** This Telco Line Cut failure trouble will NOT activate when the StarLink communicator is configured for backup reporting.

INSTALLATION STEPS

STEP 1: ACCOUNT REGISTRATION

Create a new account and register specific StarLink communicator modules at www.NapcoComNet.com. Accounts and modules registered via the Internet are enabled for activation within 24 hours (usually within 30 minutes).

Note: Activate radio before applying power.

Jumper Block "X5" Options		
Jumper block labeled "X5" contains 5 jumper terminals; from top (labeled "1") to bottom (labeled "5") as follows:		
Jumper ON	Jumper Number	Jumper OFF
Tech on site must temporarily remove to download	1	Not permitted by UL 1610
4/2 with Checksum Pulse Format	2	4/2 Pulse Format
Backup Mode	3	Primary Mode
Supervised inputs. EOLR(s) required, see page 3	4 and 5	Not permitted by UL 1610

STEP 2: SELECT A MOUNTING LOCATION

The mounting location should be indoors within the protected area and selected based on RF performance. It is HIGHLY recommended that the installer carefully adhere to the following recommendations BEFORE any wires are installed.

- Generally, high locations are best. DO NOT mount in basements or below grade as unpredictable performance may result.
- DO NOT mount in non-climate controlled environments (i.e. attics may become extremely hot in summer, garages may become extremely cold in winter).
- Avoid mounting locations within 3 feet of AC power lines, fluorescent light fixtures, or large metal objects (air conditioners, metal garage doors, etc.) as these locations have been shown to have a detrimental effect on signal strength.
- A fair amount of care may be required to mount the communicator so as to achieve an optimal RF path. The installer should spend as much time as needed to obtain the highest signal level possible.
- For Commercial Burglary installations, install in accordance with UL 681, Standard for Installation and Classification of Burglary and Holdup Alarm Systems. Installation shall also be in accordance with UL 827, Standard for Central-Station Alarm Services, and UL 1641, Standard for Installation and Classification of Residential Burglar Alarm Systems.
 - a. **Before applying power, be sure to connect the primary antenna.** Temporarily connect power to the communicator from a fully charged 12V (4AH minimum) battery. DO NOT mount the StarLink communicator at this time. Press **Tamper** switch to send a signal.
 - b. Position the unit in the desired mounting location, with antenna oriented vertically. The signal strength is displayed by the Green "Signal Strength LED" labeled "D3" (located at the lower right corner of the PC board). The CAT-M1 radio tower signal strength may fluctuate from day to day, therefore it is best to try to find a mounting location where the LED provides a **minimum of 2 blinks**.
 - c. Once a location has been selected based on signal

coverage, permanently secure the unit using #8 screws (not supplied) in the two mounting holes.

WARNING: To ensure user safety and to satisfy FCC RF exposure requirements, this unit must be installed so that a minimum separation distance of 60cm (24") is always maintained between the antenna of the transmitting device and nearby persons.

STEP 3: WIRING (PRIMARY AND BACKUP MODES)

22-gauge wire may be used if mounted up to 50 feet from the control panel, and 18-gauge wire should be used for up to 100 feet. Reference the wiring diagrams further in this manual. See the section **CONTROL PANEL PROGRAMMING** further in this manual.

For Primary Mode:

Remove jumper #3 in jumper block labeled "X5". The wiring between the control panel and the StarLink communicator is over five (5) wires, as follows:

- **TB1: PWR (+12V)**
- **TB2: PWR GND (-)**
- **TB13: PANEL TIP**
- **TB12: PANEL RING**
- **TB3: PGM1 (-)**. Normally low output wired to the (+) of a zone dedicated to monitoring the communicator status. Should be programmed on Napco control panels as Day Zone, but be programmed to sound locally and NOT activate the bell. **Note:** See steps "a" and "b", below.

For Backup Mode:

Install jumper #3 in jumper block labeled "X5". The wiring between the control panel and the StarLink communicator is over seven (7) wires, as follows:

- **TB1: PWR (+12V)**
- **TB2: PWR GND (-)**
- **TB10: TIP**
- **TB11: RING**
- **TB13: PANEL TIP**
- **TB12: PANEL RING**
- **TB3: PGM1 (-)**. Normally low output wired to the (+)

STARLINK COMMUNICATOR RELATED EVENT REPORT CODES (Contact ID by default)

EVENT	AREA	CONTACT ID		PULSE 4/2
		CODE	ZONE #	
IN 1 Fire	0	E110	990	1A
IN 2 Panic	0	E120	992	22
IN 3 Trouble	0	E300	993	F3
Low Battery/Voltage	0	E302	994	F4
Tamper Trouble	0	E341	995	F5
Line Cut	0	E352	996	F6
Reboot	0	E625	997	F7
IN 1 CO (Carbon Monoxide)	0	E162	998	18
Panic Alarm*		E123		
Holdup Alarm*		E122		
Medical Alarm*		E100		
24 hour Aux. Alarm*		E150		
24 hour Aux. Restore*		R150		
Burg Perimeter Alarm*		E131		
Burg Interior Alarm*		E132		
Keypad Holdup Alarm (ambush)*		E121		
Keypad Panic Alarm*		E123		
Keypad Emergency Alarm*		E140		
Opening*		E401		
Closing*		R401		
A.C. Trouble*		E301		
Tel 1 Fail*		E351		

*Not generated by the StarLink communicator.

Cover Tamper

The communicators in the plastic housings are provided with a front tamper switch. **Note:** The tamper switch on the communicator PC board is always functional and requires programming if reporting to the central station.

SIGNALS ORIGINATED AT THE NOC

NOC Originated Alarms	Contact ID Event Data Sent	Pulse Format Event Code Sent	Initiated By	Comments
Supervisory Fail	E356 A00 Zn000	99	Automatically by NOC if fail to receive any signal from StarLink communicator within Supervisory Timeout duration.	For Auto Enroll, uses captured telephone number, Sub ID and format. For Dealer Programmed, uses entered telephone number, Sub ID and format.
Press to Send Test Signal	E601 A00 Zn000	98	Manually by dealer from the Management Center Signal Log screen (located at www.napconoc.com). Sends test into CS receiver.	Same comment as above.
Press to Send Communicator Test	Not Applicable Nothing sent to CS receiver	Not Applicable	Manually by dealer from the Management Center Checkins screen (located at www.napconoc.com). Sends a command to the StarLink communicator to force a check-in to the NOC.	----

of a zone dedicated to monitoring the communicator status. Should be programmed on Napco control panels as Day Zone, but be programmed to sound locally and NOT activate the bell.

- a. *Without applying power (voltage)*, connect to screw terminals **TB1 (+12V)** and **TB2 (-)**. If the control panel *Aux. Output* cannot supply the necessary current, then you must use the SLE-ULPS-R *Power Supply* accessory with additional battery (see WI2131). For wiring connections, see the wiring diagrams further in this manual.
- b. Referencing the correct wiring diagram for the appropriate control panel (wiring diagrams are located further in this manual), connect the "TELCO" control panel terminals TIP and RING (DACT interconnect to the communicator). **Do NOT** connect the StarLink communicator terminals TB10-13 to house telephone lines (RJ31X modular plug wires, etc.).

Wiring Methods

- Include a description of proper wiring methods (e.g. strip wire carefully to avoid exposed conductors after installation, etc.)
- Use of UL Certified wire, ensuring that all conductors are to be insulated for the maximum voltage of any conductor in the enclosure
- All wiring methods must be performed in accordance with NFPA70, Articles 725, and 800

STEP 4: APPLY POWER

- **Attach primary (top left) antenna before applying power!**
- The StarLink communicator requires +12 or 12/24VDC. It draws less than 71mA during standby, and almost 200mA during transmissions (for less than 1 second).

STEP 5: SIGNAL VERIFICATION

After triggering channels, use the StarLink communicator Signal Verification to ensure that the StarLink communication Network has properly received the signals.

- **Verify Online:** To verify that the signals have been received by the StarLink communicator CAT-M1 Network online, go to www.napconoc.com, log in with your Username and Password, enter your **Company ID** number and the StarLink **Radio Number**, then click **Signal Log**.

IMPORTANT: Verify that the signals transmitted by the StarLink communicator have been properly received by your central station before leaving the premises.

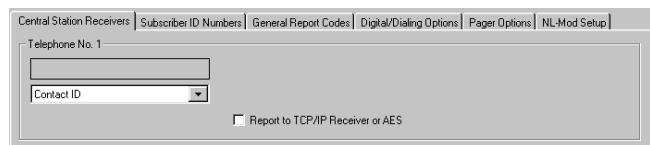
NOTE: This equipment has been tested and found to comply with the limits for a Class B Unintentional Radiator, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the In-

struction Manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of more of the following measures: 1. Reorient or relocate the receiving antenna; 2. Increase the separation between the equipment and receiver; 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected; 4. Consult the dealer or an experienced radio/TV technician for help.

NAPCO CONTROL PANEL PROGRAMMING

To program the central station receiver reporting format, use PCD-Windows Quickloader download software. Open the **Digital Communications** screen, **Central Station Receivers** tab, as shown in the following image:

A "Point ID" (also called "Contact ID") receiver format programming example:



The communicator can transmit to any central station capable of receiving SIA Contact ID or 4/2 via DACR technology or the DSC Sur-Gard Model System II or Sur-Gard System V central station receivers, Bosch D6100IPV6 or Bosch D6600 Receiver (with ITS-D6686 Ethernet Adapter) via TCP/IP using standard line security.

Note: A receiver reporting format must be entered for each telephone number used, but each telephone number may be assigned a different format.

CAUTION: The installer should always be certain an area code is programmed into the control panel.

Optional: If you wish the StarLink communicator to report a code and zone number (Contact ID by default) to the central station in response to a triggered input event, see the table on page 5. **Note:** These event codes and zone numbers can be changed from the Management Center screen (located at www.napconoc.com).

Upon alarm, the NOC can optionally send an SMS message to a third party that includes the appropriate Contact ID alarm code, including the zone or user number, if applicable. The "**STARLINK COMMUNICATOR RELATED EVENT REPORT CODES**" table also includes the most common Contact ID alarm codes.

Programming StarLink Communicator Troubles

It is required that if a StarLink communicator or control panel trouble is detected, that it is reported to the central station.

When the StarLink communicator detects and sends a trouble to the control panel, the control panel must be pro-

grammed to announce this trouble. The communicator can detect multiple troubles as indicated by the "Red Trouble LED" ("D5"). For these troubles to be announced at the control panel, there are several methods, some of them are configurable at the Management Center screen (www.napconoc.com):

Wire the communicator PGM1 output to a dedicated control panel zone (input) to announce the trouble (activate a trouble sounder) when an open is detected. The communicator must also report this trouble to the central station. With Napco control panels, program a dedicated zone for Day Zone, Mini-sounder on Alarm and No bell on Alarm. Wire the zone as indicated in the wiring diagrams further in this manual.

For communicator models powered by the control panel Aux Power terminals, wire the communicator directly to the PGM1 output of the control panel (program the communicator to report all troubles on PGM1).

You can also wire to the positive terminal of the dedicated zone on a GEM-EZM8. Thus when a communicator trouble is detected, the communicator PGM activates the control panel zone, and the control panel generates a trouble that is sent to the central station.

All installations also require wiring an output from the control panel, as follows: Program the Relay to activate as a trouble relay. Wire this relay to the StarLink module IN2 terminal. **Note:** We recommend using the text "CAT-M1 Trouble" as the Zone Description.

StarLink Communicator Supervision

If the two Telco wires (DACT interconnect wiring to the communicator) between the StarLink communicator and the control panel are cut or otherwise disconnected, the control panel must detect and generate a local trouble indication.

The control panel must trigger an output to activate the StarLink communicator to report this line cut fault to the central station. Program the control panel for telephone supervision. Program the StarLink communicator using the Management Center "Advanced Features" screen (at www.napconoc.com) to enable the Line Cut feature on all troubles (therefore a dedicated zone is not required). **Note:** Some control panels may require a different duration than the default time of 3 minutes.

Supervision Time Schedule Considerations

If a status change (alarm trouble, etc.) is transmitted, the communicator supervision timer is restarted.

For example, if a status change is sent, the next regular supervision transmission will occur at the interval determined by your rate plan.

Configuration Download / Firmware Updates


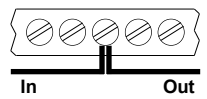
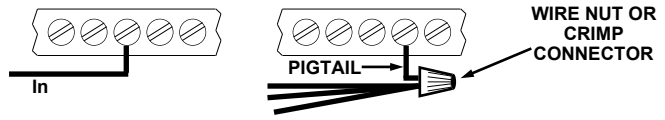

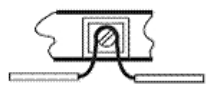
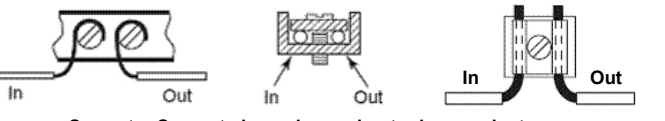
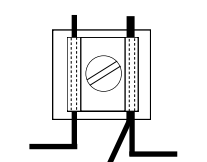
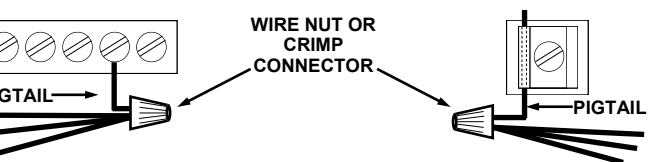
Technician on site required.

For Commercial Installations a technician is required to be on site during any reprogramming of the communicator or control panel and must perform / re-perform acceptance testing. To perform a download or update the communicator firmware, jumper 1 must be removed. UL requires that the jumper be replaced after the download is complete.

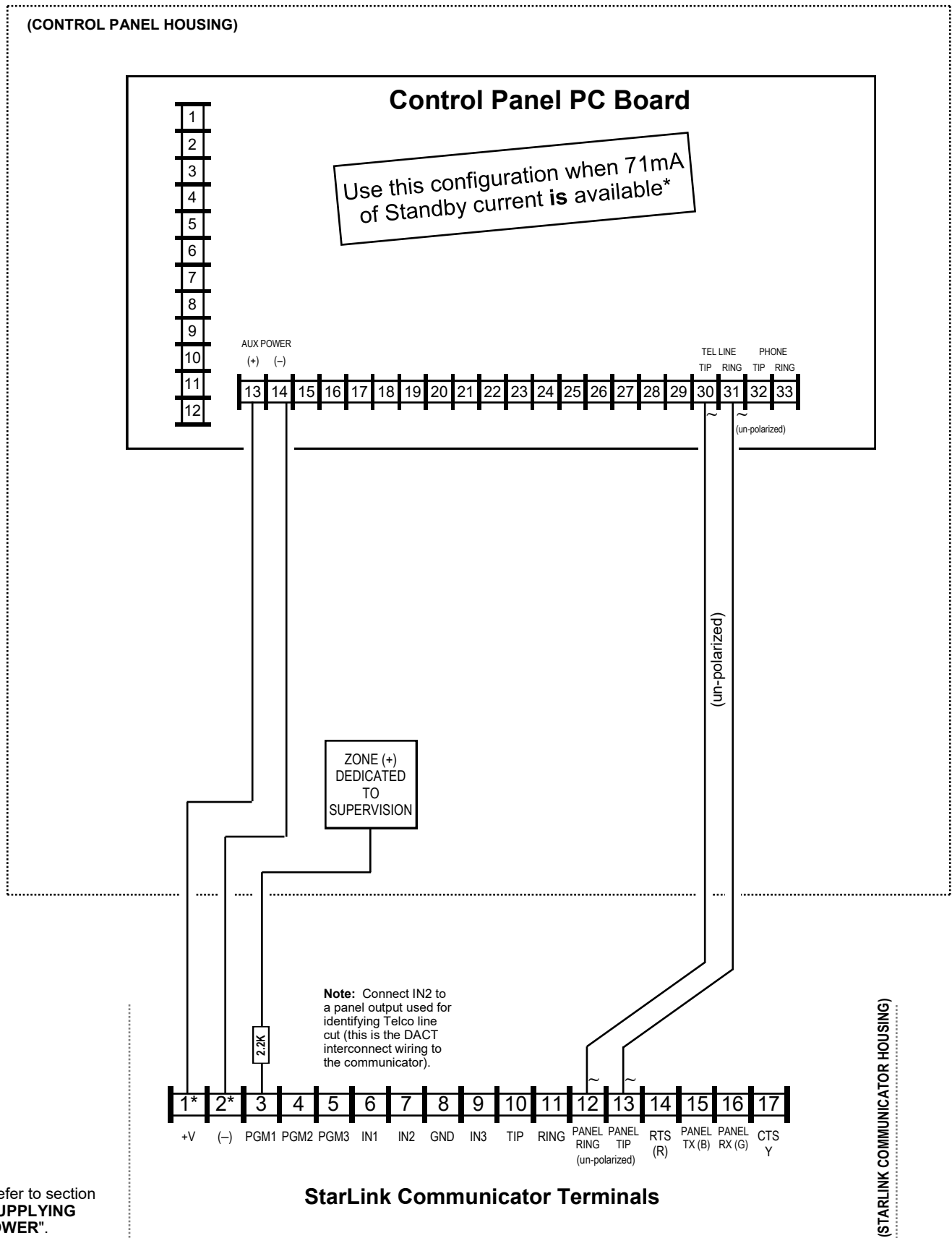
Failure to replace the jumper would allow downloads to the communicator without a technician on-site.

For Residential installations jumper 1 may be removed to permit uploading and downloading without a technician on site, however, the dealer is responsible for ensuring the system is operating correctly after any downloads or changes to the system.

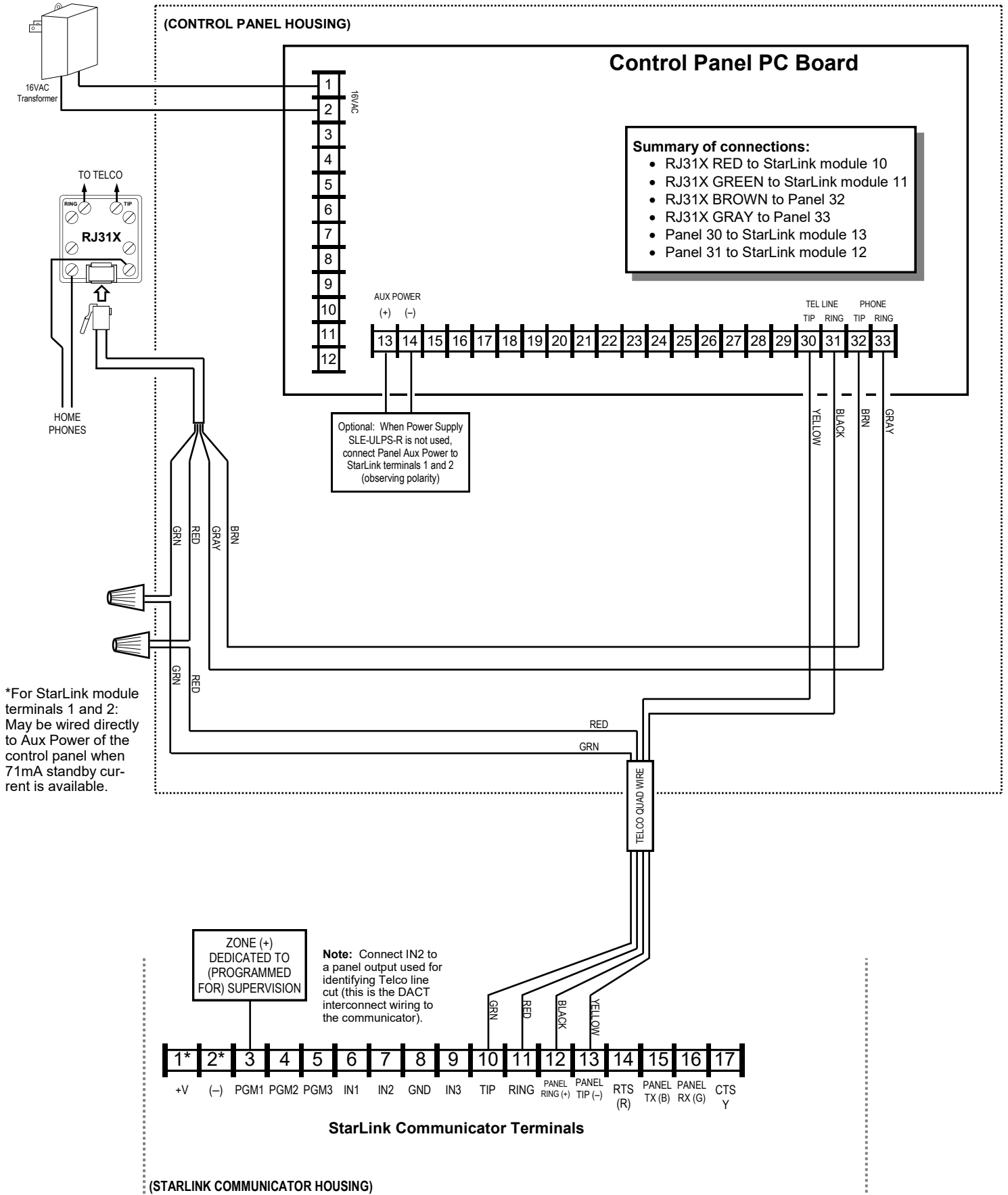
IMPORTANT WIRING METHODS

 <p>For single-conductor terminal blocks (like the type shown at left), to terminate more than one conductor to a terminal, use the wiring methods shown at right:</p>	 <p>Incorrect</p>	 <p>Correct -- Single incoming and/or pigtail with UL Certified wire nut / crimp connectors</p>
 <p>For "barrier" type terminal blocks (like the type shown at left), to terminate two conductors to a terminal, use the wiring methods shown at right:</p>	 <p>Incorrect</p>	 <p>Correct -- Separate incoming and outgoing conductors</p>
<p>To terminate more than two conductors or conductors of different wire sizes to a terminal, use the "pigtail" type wiring method as shown at right. Use insulated wire for the pigtail, and firmly secure the conductors to the pigtail using an appropriate wire nut or crimp connector for the number and gauge of conductors used.</p>	 <p>Incorrect</p>	 <p>Correct -- Use UL Certified pigtail or wire nut / crimp connector</p>

Wiring Diagram for PRIMARY Reporting Configuration GEM-X255 / GEM-P9600 / GEM-P3200 Control Panels (Use when telephone line is NOT available)



Wiring Diagram for BACKUP Reporting Configuration GEM-X255 / GEM-P9600 / GEM-P3200 Control Panels



*Refer to section "SUPPLYING POWER".

Input Configuration Options

Option	Application	Armed			Disarmed			Resend TBL every 24 Hrs.	NOC Inputs "Function" Selection	Comments
		Cut Wire*	Open	Short	Cut Wire*	Open	Short			
1	Alarm Panel <i>with</i> DACT Use IN2 or IN3 only for trouble. Panel reports via dialer capture, but Linecut for DACT interconnection wiring to the communicator reports via an input on communicator.	TBL	TBL	TBL	-	-	-	Yes	Supervised Fire Trouble (Linecut)	Requires two EOLRs. Communicator reports in CID (use jumpers 4/5).
		-	-	-	-	-	-	Yes	(User Defined) Unsupervised Fire Trouble (Linecut)	Non-supervised (use max 3 feet Residential Fire) (remove jumpers 4/5).
2	Alarm Panel <i>with</i> DACT Use IN1 (not supervised) either for trouble <i>or</i> alarm. Panel has trouble (or alarm) relay that closes on the condition.	-	TBL (or ALARM)	-	-	-	-	Yes	Un-Supervised Fire Trouble (use 'User Defined' selection for Alarms)	Non-supervised (use conduit activation requires +12V)
3	Alarm Panel <i>without</i> DACT Use IN2 or IN3 for both Alarm and Trouble on one input. Panel has alarm and trouble relay outputs.	TBL	TBL	ALARM	-	-	-	Yes	Supervised Fire Alarm/Trouble	Requires two EOLRs. The Trouble relay N.O. contact (de-energized opens) is put in series with one EOLR. Alarm relay put across both EOLR and trouble relay.
4	BURG <i>with</i> DACT Use IN2 or IN3 for only trouble reporting. Panel reports via dialer capture but Linecut for DACT interconnection wiring to communicator reports via an input on communicator.	ALARM	ALARM	ALARM	TBL	TBL	TBL	No	Supervised Burg-Linecut	Requires two EOLRs. Program panel to report Open/Close (communicator remembers last state of panel for Napco panels when used with local download cable).
5	BURG <i>without</i> DACT Use IN2 or IN3 for both Alarm and Trouble. Panel has alarm and Trouble Relay/PGM outputs. Two EOLRs are needed since for UL Burg it is required to detect both wire breaks and shorts.	ALARM	TBL	ALARM	TBL	TBL	TBL	No	Supervised Burg Alarm/Trouble	Requires two 10K EOLRs. Three off normal conditions can be detected, namely, cut wire, shorted loop and one of the EOLR's having a closed contact in series. The Trouble relay N.O. contact (de-energized opens) is put in series with one EOLR. The Alarm relay N.O. contact is put across both EOLRs and trouble relay. The panel Armed or Disarmed state is determined by a separate input (see Option 6 in this table below for armed status operation). (Note: The Alarm relay should NOT activate on 24hr zones.)
6	BURG <i>without</i> DACT: Armed Status Use IN2 or IN3 for Armed Status input. Two EOLRs are needed since for UL Burg it's required to supervise for both wire breaks and shorts.	TAMPER ALARM	N/A	ALARM	TBL	N/A	TBL	No	Supervised Arm/Disarm Status	Requires two 10K EOLRs. A relay or PGM for Arm/Disarm status goes in series with one EOLR where open is disarmed and closed is armed. The other EOLR is across the series combination (relay for Arm/Disarm and first EOLR) to provide the loop supervision.

REN = 0. The *Ringer Equivalence Number (REN)* indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the **RENs** of all the devices not exceed five (5).

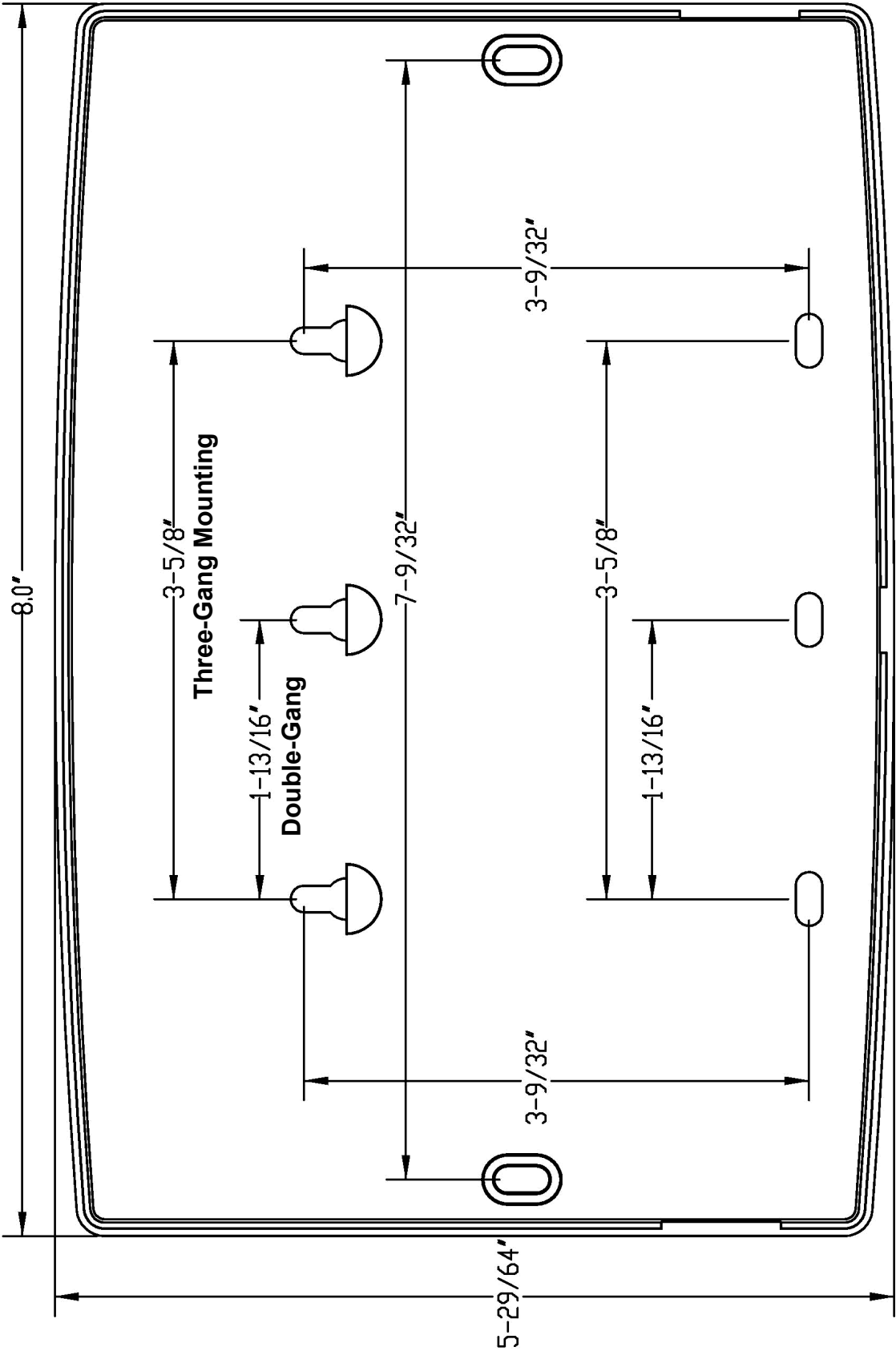
Telco Line to Alarm Panel Supervision

A 10K ohm EOL resistor (5% tolerance) can be placed across the "house side" of the telephone line circuit (see wiring diagrams). Use this resistor instead of using a relay on the alarm control panel to trip an input on the radio to supervise the connection between the alarm control panel telco circuit and the radio.

REMEMBER: Enable the feature " Tip / Ring Wiring Fault Report" in the NOC (www.NapcoComNet.com) to supervise the telephone line connection to the control panel.

*Note: On line cut, PGM1 will activate.

Housing Template (1:1 Scale)



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This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

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NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

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