

## IQ Panel 4/IQ4 HUB/IQ4 NS - 4.6.2 SOFTWARE UPDATE - RELEASE NOTES

TSB #: 260508

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RE: IQ Panel 4/IQ4 HUB/IQ4 NS - 4.6.2 SOFTWARE UPDATE  
RELEASE NOTES & UPDATE INSTRUCTIONS

### Release Notes:

#### Fixes/Improvements:

- Support has been added for adding and deleting proximity tags within the Alarm.com Partner Portal.
- Portuguese translations have been further improved.
- Power Management defaults were updated to enhance cellular performance during power outages.
- The arming process and trouble acknowledgment from the IQ Keypad are now smoother with the "EN Grade 2" setting enabled.
- Disarming the system from an IQ Keypad while in Armed Stay mode has a more streamlined user flow.
- Resolved an issue where panels might not detect the AC power adapter after short power interruptions.
- Fixed a rare issue where the IQR-PG LED did not operate correctly.
- Enhanced overall IQR-PG performance.
- Improved the performance of Z-Wave SmartStart.
- Fixed a problem that could cause delayed UI responses due to the panel camera's motion detection feature.
- Optimized the IQ Installer connection process with the IQ4 Family.
- Corrected silent arming so it no longer produces a single unexpected beep.
- Increased KP-241 integration performance.
- Cybersecurity improvements.

### Update Instructions:

Compatibility Note: Your IQ Panel must be on software version 4.4.0 or higher and connected to WiFi to install this updated wirelessly. For any Panels below 4.4.0 - please review the software update instructions located at [SOFTWARE DOWNLOADS - Qolsys](#)

- 1- Swipe down from the top of the screen and touch "Settings"
- 2- Touch "Advanced Settings"
- 3- Enter a valid installer code (default is 1111)
- 4- Touch "Upgrade Software"
- 5 -Touch "Patch Tag" and enter the patch *iqpanel4.6.2* then touch OK
- 6- Touch "Upgrade Using Network" (Panel must be connected to Wi-Fi). Update will download and install
- 7- Once complete touch "OK" to reboot the Panel. **DO NOT TOUCH THE SCREEN.** The update process will take approximately 5 minutes. After the Panel reboots the home screen will appear and the LED will turn green.